

STRAND ORTHOPAEDICS



DISCRIMINATION IS AGAINST THE LAW

Strand Orthopaedic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Strand Orthopaedic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Strand Orthopaedic provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Strand Orthopaedic provides free language services to people whose primary language is not English, such as Information written in other languages

If you need these services, contact Strand Orthopaedics Compliance Officer.

If you believe that Strand Orthopaedic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Strand Orthopaedic's Compliance Officer: Monica Toone, Practice Manager
- Mailing Address: 210 Village Center Blvd., Ste 200, Myrtle Beach, SC 29579
- Telephone number: (843) 903-7173
- Fax: (843) 236-3005
- Email: monica@strandortho.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Strand Orthopaedic's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish:

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están a su disposición.

Chinese [Simplified]:

注意：如果您说中文的话，免费的语言协助服务可供您使用。

Vietnamese:

Chú ý: Nếu Quý vị nói tiếng Việt, dịch vụ thông dịch của chúng tôi sẵn sàng phục vụ Quý vị miễn phí.

Korean:

알림: 한국어를 사용하셔서 언어 도움이 필요하신 분들께서는 무료로 서비스를 이용하실 수 있습니다.

French:

ATTENTION: Si vous parlez le Français, l'assistance des services linguistiques vous sont disponibles, gratuitement.

Tagalog:

ATENSYON: Kung ikaw ay nagsasalita ng Tagalog, serbisyong tulong sa wika ay libre, walang bayad at pwedeng magamit para sa iyo.

Russian:

ВНИМАНИЕ: Если вы говорите по-русски, то можете воспользоваться бесплатными услугами переводчика.

German:

Wenn Sie Deutsch sprechen, steht Ihnen unser Sprachenhilfe- Service frei zur Verfügung.

Gujarati:

ધ્યાન આપો: આપ જો ગુજરાતી બોલતા હો તો ભાષાકીય મદદની સેવાઓ આપને વિના મૂલ્ય ઉપલબ્ધ છે.

Arabic:

لك مجاناً ، خَدَمَات الْمُسَاعَدَة اللُّغَوِيَة مُتَوَفَّرَة إِنْتِبَاه: إذا أنت تتكلم اللُّغَة العربيّة

Portuguese:

ATENÇÃO: Se você fala português, serviços de assistência em comunicação, gratuito, estão disponíveis para você.

Japanese:

ご注意：日本語をお話しになる場合、無料の通訳サービスがご利用いただけます。

Ukrainian:

УВАГА: Якщо ви говорите українською мовою, ви можете скористатися безкоштовними послугами перекладача.

Hindi:

ध्यान डीजीए: आप अगर हिन्दी बोलते हो तो भाषाकीय मदद की सेवा ये आपको विना मूल्य उपलब्ध है .

Mon-Khmer, Cambodian:

សុំជូនដំណឹង: បើអ្នកនិយាយភាសាខ្មែរ, យើងមានសេវា វាកម្មបកប្រែ ជូនលោកអ្នកដោយឥតគិតថ្លៃ។